**Release Notes**

Axiom Financial Institutions Suite
Version 2022.3

AXIOM

# Contents

Version: 2022.3

Updated: 1/19/2023

# About the Release Notes

Syntellis is pleased to announce the 2022.3 release of Axiom Financial Institutions Suite. Each product release provides new features, enhancements, and configuration options to meet your needs. Many of these features and enhancements are a direct result of your feedback and suggestions.

The purpose of these release notes is to provide you with the following:

- High-level descriptions of new features
- Information to know before upgrading
- Steps for preparing for and scheduling your upgrade
- List of fixed issues

> **TIP:** Periodically, the release notes are updated when new information is available, including patch release fixes. To view the latest release notes, we encourage you to view them in the Axiom Financial Institutions Suite online help. On the help home page, click the Release Notes link at the top of the page.

# New feature in 2022.3

Syntellis Performance Solutions provides innovative enterprise performance management software, data and analytics solutions for financial institutions. Our powerful budgeting and planning, profitability, and analytics solutions help institutions elevate organizational performance and transform vision into reality.

With hundreds of leading banks, credit unions, and farm credit associations using our Axiom solutions to manage nearly $1 trillion in assets combined with top satisfaction rankings from BPM Partners for the past eight years, our proven industry expertise helps financial institutions acquire insights, accelerate decisions, and advance their business plans.

## Updates to Customer Account Profitability data models and visualizations

The Customer Account Profitability (CAP) data model was updated for more accurate monthly metrics for the Customer Profitability, Product Profitability, and Chief Financial Officer (CFO) visualizations.

The enhanced monthly metrics give you deeper insights on pricing, strategy, and employee performance, which results in better business outcomes.

# Update to Customer Account Profitability model and visualizations

## Why use this feature

Updated visualizations and Power BI data models provide more accurate metrics for profitability and Chief Financial Officer (CFO) management insights.

## How this feature works

**What:** The updated visualizations let you examine profitability data for your organization.

**Where:** Navigate to the Intelligence Center, and then click to open the Data Visualizations and Analytics folder.

**Who:** Administrators, end users, and business owners. Specific roles include financial planning and analysis managers, the chief lending officer, and the vice president of lending.

**How:** From the Intelligence Center, click **Data Visualizations and Analytics** and select either the **Customer Profitability**, **Management Insights**, **Product Profitability**, or **Profitability Reporting** of Products visualization.

## Where to find more information

"Customer Profitability visualization"

"Management Insights visualization"

"Product Profitability visualization"

"Profitability Reporting of Products visualization"

"Setting user permissions for visualizations"

# What to know before upgrading

> **IMPORTANT:** You must apply the Axiom 2022.3 upgrade before applying any 2022.3 Axiom product upgrades. Axiom upgrades are backward compatible so you can upgrade different products at different times, but you must upgrade to the Axiom 2022.3 before the first product upgrade.

When upgrading to the 2022.3 version of Axiom Financial Institutions Suite, note the following:

- You can replace Syntellis reports. Any report that you created or saved under a different name remains unchanged. Revised reports are available in Document History.
- Any Syntellis report that was moved to a new location is automatically moved back to its original location.
- Syntellis product templates and calculation method libraries are replaced.
- Product task panes are replaced.
- Process definitions are not replaced.
- Driver files are not replaced.
- Security roles and subsystems are reset to their configured settings. Your user security exceptions remain intact.
- Specific items that are configured as part of your company or organization's implementation such as imports, exports, driver files, and process management files, remain unchanged. Any required modifications to these areas are covered in the release notes.

# Preparing and scheduling upgrades

Summary of the upgrade process:

1. **Review product release notes** – Review this document to become familiar with the new features and functionality.

2. **Schedule an installation date** – Submit a request to your organization's Axiom System Administrator to contact Support by creating a support ticket to schedule an installation date and time with at least five days of advance notice. The request should include the following information:
   - Axiom platform version.
   - Axiom product and version.
   - Whether to first refresh and apply updates to the Axiom test sandbox with a copy of the production instance of Axiom. If so, provide the earliest date that Syntellis can do this.
   - Propose an approximate two-hour downtime window when Syntellis can apply updates to the production instance of Axiom during regular business hours, Monday through Friday 7 AM to 7 PM Central (except holidays recognized by Syntellis).

3. **Complete manual configuration updates** – After installing the upgrade, review any manual setup steps to enable features for this version.

# Getting help and training

Syntellis provides world-class resources directly within the Axiom system. Axiom Help provides topics, knowledge base articles, documents, webinar/training announcements, and videos to guide you through managing your system. To access these resources, do any of the following:

- **Windows and Excel Clients** – From the Main or Admin ribbon tab, click **Online Help**, and then select the product. Axiom Help opens in a new browser window.

  > **NOTE:** The online help opens only for products you are licensed to use.

- **Contextual help** – Form/web-enabled features and products include contextual help directly within the user interface. This information provides a quick summary and instructions specifically related to the page you are using. You can access this information by clicking the question mark in the upper right corner of the page. To access the full Axiom Help system, click **Open Help** at the top of the contextual help dialog.

## ▶ Syntellis Central

Syntellis Central provides centralized self-service content and resources for the Axiom Financial Institutions Suite platform and suite of products. Using Syntellis Central, you can:

- Search help across all Axiom products.

- Access tips, tricks, and best practices in our knowledge base.

- Find training and certification content including on-demand, video, webinars, labs, and instructor-led courses.

- Submit a Support issue, find suggested content, and manage any outstanding issues directly with Support.

- Review open Software Service project status and details.

# Issues fixed in 2022.3

The following table lists issues resolved in 2022.3, released November 7, 2022.

| Issue | Description |
|---|---|
| 154867<br><br>Case number 00480391 | Fixed an issue in which saving or processing Payroll Forecaster did not provide any results, due to duplicate columns. |
| 155416<br><br>Case number 00481756 | Fixed an issue in which organizational allocations did not reallocate expenses. |
| 155996<br><br>Case number 00482315 | Fixed an issue with fixed asset input due to duplicate itemIDs. |
| 147877<br><br>Incident INC011319225 | Fixed an issue in which customers were unable to start data quality analysis (DQA) on the web client. |
| 148631 | Fixed an issue with the Loan Loss Provision driver, which was unable to retrieve subcategories and group them by category. |
| 111242<br><br>Case number 00442033 | Fixed several issues with the Line Item Validation report, including the Base Period refresh variable and updates to drill down references. |
| 122568 | Updated the Excel Holiday table to include Juneteenth. |
| 122618 | Fixed an issue in the Loan Loss and Provision utility that resulted in an error in the calculation of Provision expense. |
| 124146<br><br>Case number 00452199 | Fixed an error in the Supporting Details table in which field descriptions did not reflect the correct plan year. |
| 89456 | Fixed error in Product Spread Analysis - QTD.xlsx in which the value of January 2017 was hard-coded. |
| 148929<br><br>Case Number 00476753 | Fixed error in the Save FTP to MGTGL utility in which the Funding Center Department was not pulled from the Company table and the Parent Account values were not calculated properly. |
| 149370<br><br>Case Number 00476293 | Fixed an error where the Add Allocation button was missing if no allocations existed, which prevented customer from adding an allocation. |

| Issue | Description |
|---|---|
| 150391<br><br>Case Number 0047729 | Fixed an issue in the Treasury table where tPmtType was not mapped to the correct column in that table, which prevented the column from being populated from the staging table. |
| 150614<br><br>Case Number 00476362 | Fixed an issue in which the Rate Volume Variance report displayed an error when Actual was selected. |
| 150834<br><br>Case Number 00477626 | Fixed an error where Instrument imports did not remove old records from the Production table. |
| 149695<br><br>Case Number 00477253 | Fixed an issue that caused the Refresh Semantic Domains job to fail, because the utility was associated with a prototype. |
| 151387<br><br>Case Number 00478287 | Fixed an issue with Officer IDs in Credit Card file imports because the CreditCard Production import did not include the same Add Dimension elements for Officer IDs of other instrument production imports. |
| 152295<br><br>Case Number 00478479 | Fixed an error in which the Loan Loss Category Driver added an extra loan loss reserve in the Code column, which resulted in the Account not being pulled in to the Loan Loss utility. Also fixed an error in the Loan Loss Reserve utility General Provision Expense formula so that Net Charge-offs are subtracted, not added. |
| 154110<br><br>Case Number 00481096 | Fixed an issue in which the Fund Transfer Pricing (FTP) yield curve name did not enforce the correct name limitation in the web. Now, both web and desktop clients enforce the 15 character limit. |
| 157942<br><br>Case Number 00484917 | Fixed an error in which the transform to calculate the Opened this month flag was disabled, which prevented customers from capturing statistics or generating other reports of deposit accounts opened during the period. |
| 156278<br><br>Case Number 00482208 | Fixed an error that occurred when customers chose to not plan FTP in a budget file group, which resulted in issues in the Interest Rate Driver table. |
| 156304<br><br>Case Number 00483138 | Fixed a mismatch in the Yield Curve Interpolation utility, where the utility stated it can interpolate up to 30 points, but only 20 points are supported. |

# Issues fixed in 2022.3.1

The following table lists issues resolved in 2022.3.1, released January 17, 2023.

| Issue | Description |
|---|---|
| 159441 | Fixed an issue with the Bank Balancer job when it was run from the Command Center, resulting in only one company being processed instead of all companies. |
| 159723<br><br>Case Number 00486087 | Fixed an issue when using a negative volume amount as the Balance forecast method for an account using the Cash Flow Balance forecast method. |
| 161366<br><br>Case Number 00477626 | Fixed issue with Treasury Product import index issues. The NativeIndex was dropped from TreasuryStaging. Instead of updating the Treasury table, it was added as new records to InterestIndex. |
| 160458 | The user interface text advised users to click **Add Transactions** to create a new rule, instead of **+ Rule**. The text was updated to **Click + Rule**. |
| 162001 | Fixed a problem with DQA where ASOFDATE was populated with YTMO.EndDate instead of YRMO.FiscalYRMO. |
| 161655<br><br>Case Number 00488726 | Fixed an issue where users were unable to create an alias for a forecast in the webview after deleting a filegroup. |
| 158912<br><br>Case Number 00485957 | Users were unable to import instrument data into the budget due to a data type error for the YRMO column in the CDStaging table. Fixed YRMO to use data type Integer 32. |
| 155307<br><br>Case Number 00463893 | Fixed issue with DQA code for AmortizationStartDate in the Summary report because the codes from AmortizationStartDate_CD were not included in the Summary table. |
| 152838<br><br>Case Number 00479283<br><br>Incident INC009335212 | In the Payroll module, users were unable to use custom names for bonus plans and instead were required to use "Bonus Plan" followed by a space before adding custom information for the bonus plan. Updated the formula to recognize custom naming for bonus plans to match all other custom naming of items in a Payroll budget. |
| 163173 | The Load Plan Yield Reporting Records job only generated yield records for plan year 1. This job is fixed to generate yield records for the base year and years 2-5. |

| Issue | Description |
|---|---|
| 162198 | Fixed an issue in Customer Account Profitability surveys where users were unable to remove a responsibility with existing unit rate. Users can now disable a responsibility from a survey when there are existing unit rates. |
| 162108 | Fixed an issue where allocations were not processed when the Source Account filter did not include direct expense or references direct expenses that do not exist in the target table. Also fixed an issue where ClosedDept AQ3 fails when either the Source or Target DEPTS filters have a leading parenthesis. |
| 154751 Case Number 00480370 | Fixed a formula that resulted in annual input cells being overwritten with locked cell. |
| 155311 | Fixed an issue in the Interest Bearing Map utility that changed values back to the default values. |
| 154867 Case Number 00480391 | Fixerd an error in the formulas in the Payroll template that caused columns in the table to be populated with with the same data as the target column. |
| 155413 Case number 00482126 | Fixed an issue where non-interest income data was not saving correctly. |
| 155416 Case Number 00482126 | Fixed a problem in organization allocations not correctly reallocating expense. |
| 155996 Case Number 00482315 | Updated the Axiom New Fixed Assets calc method to fix an issue that resulted in duplicate values of an ItemID. |
| 153016 | Fixed an issue where version numbers in the source file group were replaced by blank value after the Create Planning File Group From Existing job was run. |
| 146631 | Fixed an error in the Loan Loss Provision driver when that driver was opened, refreshed, or copied from one file group to another. |
| 149370 Case Number 00482315 | Fixed an error in Organizational Profitability where the Add Allocation button was missing. |
| 150834 Case Number 00477626 | Fixed an issue in Instrument Loads to final production tables where old records were not correctly removed. |